

- Purchaser understands and agrees that as the distributor of Legend by Bertoletti and Cryptic frames, Elite Velo Solutions, LLC, did not participate in its design or manufacture and, therefore, will not be responsible for any injuries or death caused by any defect in its design or manufacturing or by any failure to warn the purchaser. These same principles apply to Berk Composites.

- Purchaser acknowledges and agrees that he made the decision to purchase a frame/ Berk product based on his own research and that he was not relying on any advice or representations or promises by anyone at Elite Velo Solutions, LLC.

- Purchaser hereby releases Elite Velo Solutions, LLC, and its officers, directors and employees from any liability for any injuries and/or damages sustained in connection with products sold, whether caused by the negligence of Elite Velo Solutions, LLC's negligence or otherwise, and agrees not to sue Elite Velo Solutions, LLC under any circumstances.

- In the event the purchaser breaks his or her promise not to sue Elite Velo Solutions, LLC, then he or she will have to reimburse the company for all expenses, including attorney's fees, which it incurs in defending itself.

- Elite Velo Solutions, LLC is not responsible for improper assembly, maintenance, or maintenance by an unauthorized technician, installation of parts or accessories not originally intended for, or compatible with, the product(s) as sold. Examples include incorrect torque specifications, wheels and components used with exceeded weight limits, over inflated tires, damaged rims from under inflated tires, etc., damage or failures caused by a crash, large impact, abuse of the product, non-compliance with manufactures specifications of usage or any other fractious reasons.

- There are no refunds for custom frames. In the event or case of a warranty claim, the item must be sent back to us so that we can

start interaction with the manufacturer immediately. Within this process the warranty claim will either be legitimized or not. You need to pay the shipping costs for sending the item back to us, and in return we'll send the new item back to you without any further costs.

- Elite Velo Solutions, LLC will make every attempt to keep the communication process in place throughout ordering and delivery. Once a Berk product is delivered and in the event does not meet these expectations, returns are acceptable. Once a Berk saddle is mounted and/or ridden, this voids a return. Berk saddles in custom colors are not returnable.**